

swissvoice IP 20

IP telephone

Open IP phones



Swissvoice gives you full advantage of its telephones manufacturer expertise and has imagined a complete range of IP telephones. Ideal for the professional uses, IP 20 is part of open terminals on the market which offer advanced telephony services. This ease-of-use end-point will ensure you a full set of services, an optimized ergonomic and an interoperability with many Call Managers. IP 20 is a fully compliant standard-based telephone which can run through MGCP. To give the best to the end-users, IP 20 uses several standardized voice compression algorithms plus additional features such as echo suppression and comfort noise generation, for an optimal voice quality. As all Swissvoice IP phones, IP 20 can dynamically manage new functions and was designed to grow with customers' needs.



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Features

Integrated web server for telephone administration
Telephone book saving / import from a web browser
Remote update software download (via FTP)
IP address assignment: dynamic through DHCP or statically configured
Automatic (SNTP server) or manual date and time settings
Locally managed three-way conferencing
5 Built-in display languages
1 Downloadable display language
Selectable tone tables
Selectable melodies, rhythms and ringing levels
Prepared number dialing
Automatic DTMF dialing
30 Answered call list
30 Unanswered call list
30 Outgoing call log
Private directory (100 names and numbers)
Corporate directory (400 names and number)
CLIP-display of the calling line number and name
Display of the caller's name (if stored in the directory)
Call waiting with number of name displayed
Hold
Enquiry call
Call brokering
Call forwarding (unconditional, on busy or no reply)
Call transfer (normal and blind)
Pick-up
Direct access to the voice mail
Do not disturb
Add party
Additional services possible

Interfaces

Alphanumerical display 2 x 16 characters
Integrated mini-switch for a PC connection
Media interfaces: 10/100 base T autosense
Integrated headset connection
10 Direct memory keys (numbers or functions)
Dedicated function buttons
1 Softkey for user interface (3 zones)
Multifunction LED (line status, services)

Protocols

Signaling protocol: MGCP / NCS, H323
Multiple Call Manager interoperability
Protocols and applications supported: TCP/IP, FTP, SNTP, RTP

Quality of service / Voice quality

IP-TOS / Diffserv
VLAN IEEE 802.1 Q/p
Dynamic jitter buffer
Comfort noise generation and voice activity detection
Echo suppression in handset and in hands-free mode
Audio voice coders: G711, G723.1, G729a, G722
Full duplex hands-free

Physical features

Dimensions: 162 x 177 x 47 mm
Weight: 495 g
Power consumption: 5 Watts
Power from the LAN (IEEE 802.3 af)
Mains power: 220 V or 110 V
Ethernet interfaces RJ45
Color: Black

Certifications

CE label
User electrical security EN 60950
Electromagnetic compatibility EN 55022
Federal Communications Commission Part 15 Class A
ISTA - International Safe Transit Association (packaging)

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